

**Claims Branch
Office of the Staff Judge Advocate
Fort Monmouth, New Jersey 07703
(732) 532-4371**

PERSONNEL CLAIMS HANDOUT

CLAIMS HOURS: *Appointments Wednesday & Thursday, 0900 – 1530 Hours
(Drop Off/Pick Up Packets/1840/Rs Mon-Fri (1200 - 1300 hours))*

1. General Information:

PLEASE READ THIS HANDOUT CAREFULLY PRIOR TO PREPARING YOUR CLAIM.

a. For your convenience DD Form 1840/1840Rs and claim packets may be dropped off Mondays through Thursdays between 0900 – 1530 hours, and only 1200-1300 on Fridays. Our mailing address is:

C-E LCMC Legal Services
Attn: AMSEL-LG-JAC (Claims)
Bldg. 677 Wilson Avenue
Fort Monmouth, NJ 07703-5010

b. **The Claims Office must receive the DD Form 1840/1840R within 70 days of delivery of the household goods shipment.** If the DD Form 1840/1840R is not received within 70 days, a deduction may be taken on the amount paid for your claim, or with some shipments, the claim will be completely denied. See ***NOTICE ON LATE SUBMISSION OF DD FORM 1840/1840R*** on page 3 for additional information.

c. Your complete claim packet must be presented within two (2) years following the date your household goods were delivered to your residence. This two-year requirement is established by law and cannot be waived.

(1) Submission of the DD Form 1840/1840R does not constitute a claim.

(2) Any writing timely received at a U.S. military installation will be accepted as a claim, provided it demands compensation from the United States. However, the claim will not be paid until the Claims Office receives completed DD Forms 1842 and 1844 (attached).

d. You may appoint another person to act as your agent to file a claim for you. That person must hand-carry a duly notarized Power of Attorney or spouses' Letter of Authorization.

e. A claim must establish ownership of the lost or damaged property as well as replacement or repair cost. Ownership can be readily established with the original purchase receipt.

f. The Carrier has the right to inspect damaged goods within 75 days of delivery, or within 45 days of dispatch of the last DD Form 1840/1840R. **Failure to allow the carrier to inspect may result in your receiving no compensation!** With certain shipments, the carrier is entitled to collect salvageable items after the claim has been settled. **DO NOT DISCARD ANY ITEMS THAT YOU ARE RECEIVING FULL REPLACEMENT COSTS FOR, WITH THE EXCEPTION OF BROKEN GLASS AND OTHER HAZARDOUS MATERIALS WITHOUT THE AUTHORIZATION OF THE CLAIMS OFFICE OR THE CARRIER.**

g. If you estimate the amount of damage to be \$500.00 or more, call your inbound Transportation Office (T.O.) **WITHIN ONE WEEK OF TURNING IN YOUR DD FORM 1840/1840R** to schedule an inspection. For deliveries handled by the Ft. Monmouth T.O., call (732) 532-0778.

h. The Personnel Claims Act is a gratuitous payment statute and is not intended to substitute for private insurance. Repair or replacement costs may be depreciated, depending on the type and age of the item. **IF YOU DID NOT PURCHASE THE ITEM NEW, YOU MUST REFLECT THIS FACT ON BLOCK 9, DD FORM 1844 (SEE INSTRUCTIONS ON SAMPLE DD FORM 1844, ATTACHED).**

i. Private Insurance: You may no longer have to submit and settle a claim with your private insurance company before making a claim with the government, but you must notify the Claims Office immediately when a claim with your private insurer is settled and provide copy of that settlement.

2. Required Claims Packet Documents:

a. **Orders, with all amendments.** (Orders authorizing the movement of your goods from one place to another. If you don't have these documents, you can obtain them from your personnel service center or the inbound section of transportation where you arranged for delivery of your goods.)

b. **Government Bill of Lading.** (If you don't have this document, it can be obtained from the inbound section of the transportation office where you arranged for delivery of your goods.)

c. **Inventory** (photocopies not acceptable). (If you don't have these documents, they can be obtained from the company who delivered your shipment. Their name and phone number is on your DD Form 1840/1840R.)

d. **DD Form 1840/1840R.** (If you don't have this document, a copy can be obtained from the claims office where you turned it in to notify the movers of damage and obtained this document.)

e. **Estimates of repair or replacement costs.** (See pages 3 and 4, of this handout to see if these are required for your claim.)

f. **Power of Attorney or Letter of Authorization.** (One of these is required if you are not the person authorized to ship the items being claimed.)

g. **Certification of No Insurance Coverage.** (If you don't have this document, see page 6 of this document.) Note: If you have private insurance covering your loss or damage, you must file and settle with your insurance company before the Government can settle your claim. Private Insurance Companies **will only pay for items that are lost/missing; they will not pay for damaged items.** Additionally, any documents showing the payment breakout from the insurance company are required documents when submitting the claim.

h. **Missing Item Statement** (see page 4, of this document to see if this is required for your claim.)

i. **Certificate of No Insurance Coverage** (see page 5 of this handout).

j. **DD Form 1842 and DD 1844** (enclosed). Please follow the sample forms provided in this packet.

k. **Authorized Extension of Storage at Government Expense**, if applicable. (If you don't have this document, it can be obtained from the inbound section of the transportation office where you arranged for delivery of your goods.)

NOTICE ON LATE SUMISSION OF DD FORM 1840R: Anyone intending to file a personnel claim for loss or damage incurred to household goods during shipment must submit the DD FORM 1840R to a claims office within **70 calendar days of delivery**. Failure to submit the form on time may result in a **reduction on the amount payable on your claim** or, depending on the type of shipment, no compensation at all. You may seek a waiver of the reduction by including a written request (along with substantiation) with your claim.

There are limited circumstances where this office may grant a waiver of the 70-day notice period. Please contact this office so we may review them with you. If you do not satisfy these circumstances but you feel sufficient reason exists to request waiver, submit the request in written form anyway. All requests will be considered.

REPAIR/REPLACEMENT INFORMATION

1. ***ESTIMATES (GENERAL INFORMATION):*** If you know the amount of damage is \$100.00 or less, simply describe the extent of damage and claim an appropriate amount. **If you expect the amount to be more than \$100.00, you must obtain a written estimate of repair from someone qualified to repair the items involved.** This estimate must be on the firm's letterhead or on the enclosed electronic repair form. It must be itemized to show the type of damage, the type of repairs necessary, the cost of parts, material and labor, and the likely cause of the damage. If there was damage to the item prior to shipment, the cost of repairing the new damage must be annotated separately. If the item is destroyed or is beyond economical repair, the repairperson should so state this on the estimate and note the salvage value, if any. *You are*

required to show a copy of the inventory to the repair firm so its staff can consider the carrier's description of PED when preparing the estimate. For information on obtaining **replacement costs for destroyed or economically unrepairable items**, please follow the guidelines under the “**MISSING ITEMS**” section on page 4 of this handout. **Estimates must include tax and pickup/delivery charges.**

2. **ESTIMATE FEES**: Furniture repair estimates are reimbursable up to \$50.00. You should ask what the estimate cost will be prior to having the item(s) estimated. Please contact this office if you feel you must incur estimate fees that exceed \$50.00. **APPRAISAL FEES** are a valuation of an existing item and are not payable.

3. **ESTIMATE FEE REIMBURSEMENT**: The estimate must state whether the estimate fee is **DEDUCTIBLE** from the cost of repairs (and is therefore applied toward the cost of repairs) or **NONDEDUCTIBLE** (not applied). If the estimate fee will be applied toward the cost of repairs, this office **cannot** compensate you separately for the estimate fee, regardless of whether or not you elect to have the work done, and regardless of whether or not you are reimbursed for the cost of the repair. Paid bills must be marked “PAID” and signed by a representative from the repair firm.

4. **REUPHOLSTERY**: The estimate/paid bill **must** list the number of yards of material required, the cost of the material, and the total cost of labor. The estimate/bill must also record whether the material used for repair exceeds the value of the item itself. If the item is torn or ripped, the estimate/bill must address whether the item can be satisfactorily rewoven.

5. **INTERNAL DAMAGE TO ELECTRONICS/APPLIANCES**: Please have a qualified repairperson complete the enclosed electronic repair form for all major appliances (television, VCRs, stereo equipment, washers, dryers, etc.). The estimate should state the likely cause of the damage and what part is required to be repaired or replaced. For small appliances, (toasters, hair dryers, mixers, etc.) an estimate will not normally be required.

6. **MISSING ITEMS**: You are entitled to claim the reasonable local replacement price for the same or a similar item. You must submit a page of a catalog or a statement from a reliable firm in the business of selling such items, which shows the replacement cost. For items over \$100.00, proof of the replacement cost must be established by submitting receipts, prior appraisals, bills, finance statements, monthly account statements, or statements of disinterested persons who can describe the lost items. For missing cartons, the contents must be listed as separate line items as shown in the sample DD Form 1844 included in this packet. A missing item(s) statement, explained below, must also be submitted with the claim.

NEW ARMY CLAIMS POLICY ON PRIVATE INSURANCE

1. Effective immediately, soldiers are no longer **required** to file a claim against their private insurance policy before they can be paid under the Personnel Claims Act, **IF** their claim is for personal property that was lost or damaged while being shipped or stored at government expense. (See paragraphs 11-5e and 11-5h(2), AR 27-20)

a. On claims for loss or damage in shipment or storage, the Army can usually recover from a carrier or warehouse most of the amount that we pay to a claimant. Therefore, effective immediately, claimants will have an option on those types of claims. They may still file a claim with their private insurance company, if they want to do so. But they will not be required to do so by the Army claims policy. If they elect not to file with their private insurance, but file their entire claims directly with the Army, the Army claims system will pay even for items that would have been covered by the private insurance.

b. They should still note on the DD Form 1842 whether or not they have private insurance that covers all or part of their loss. But they can write in the bottom of block 10, "I elect not to file with private insurance."

2. On all other types of claims under the Personnel Claims Act, such as claims for loss due to theft, vandalism, unusual occurrence, or losses in quarters, the soldier will still have to file a claim against any private insurance policy that covers all or part of the loss. See paragraphs 11-11f(1), and 11-21a(2), AR 27-20 for discussion of actions to take if a claimant refuses to disclose insurance information or fails to make a timely claim against a private insurance policy.

3. There are several reasons for this change

a. It will save the Army some administrative costs and will not cost the Army a significant amount of additional money. On claims for transit or storage loss and damage, we can usually recover the full amount of the loss and damage from the responsible carrier or warehouse. When private insurance paid for part of the loss, the Army would include in its recovery claim the amount paid by the private insurance company. Then, when we completed recovery from the carrier, we would repay the private insurer a pro rata share of the amount that we recovered. To the extent that soldiers elect not to file with their private insurance, we will not have to do the pro rata distribution.

b. It will simplify the claims process for soldiers. Typically, private insurance policies that cover property while it is in shipment or storage only pay for items that were lost or destroyed. Private insurance usually does not pay to repair damaged items. Therefore, soldiers have usually had to file with both their private insurance and the Army claims system to be fully compensated for their loss.

c. Most property and casualty insurance companies will consider the frequency of claims filed by a person in deciding whether to insure or renew an insurance policy. In recent years, because of lower earnings from investments, many insurance companies are being more strict about who they insure. (See USAA's 2002 Annual Report to Members, page 10). There have been reports that some soldiers have been denied new insurance policies because they have filed "too many" claims, some of which were claims for loss or damage to their goods while being shipped by the Army.

4. Although filing with private insurance is now optional on claims for loss or damage to goods in storage or transit, soldier may still want to file with their private insurance BEFORE they file with the Army.

a. They have paid premiums over the years for the coverage and may not have filed many claims before.

b. Private insurance policies, especially if they have a full replacement value endorsement, may pay more for a lost item than the Army will pay.

c. The loss may be significant, and the Army will not be able to pay the full amount of the loss. The Army has limits on both the total amount that it can pay under the Personnel Claims Act, and on the maximum amount that it will pay for many items, such as jewelry, furniture and works of art. The Army will usually not pay more than \$40,000 on a claim, although we can pay up to \$100,000 if the loss occurs under extraordinary circumstances.

d. Often the amount of substantiating paperwork that an insurance company requires is less than what the Army requires.

5. When a soldier files a claim with the Army, the claim form requires the soldier to assign or transfer to the Army his or her right to file any claim for the loss. Therefore, AFTER a soldier has filed a claim with the Army under the Personnel Claims Act, they generally do not have the right to file against their insurance.

6. Soldiers are not entitled to file a claim with and receive payment from both the Army and their insurance company for the same item. If a soldier elects not to file with their insurance, but files with the Army and then is paid by the Army, the soldier may not seek unjust enrichment by filing a claim for the same item with their insurance company. Insurance companies who pay soldiers for goods that are lost or destroyed in government funded shipments will notify the Army claims system of their payment so that we may recover from the carrier for them. Therefore, the Army will know if a soldier is paid for an item by both the Army and an insurance company. Filing a claim for the same item with both the Army and a private insurer can have serious adverse consequences for a claimant. The exception, of course, is the case where a soldier files against private insurance for lost items, is paid by the insurance company but then has a deductible limit in the policy applied to the payment. In those cases, the soldier may file with the Army

for the difference, if any, between what the insurance company paid and what we would have paid on the item.

7. Attached is an instruction sheet that should be used to advise claimants of this new policy. Please insure that it is incorporated into your offices claims instructions, both printed and on line, and into your intake and adjudication SOP's. In addition, all claims personnel should immediately note this change in writing in the margins next to paragraphs 11-11f and 11-21b(5), AR 27-20 and paragraphs 11-11f, and 11-21a, DA Pam 27-162.

8. This change is effective immediately for all claims on which the member has not yet filed against his or her private insurance. If a member has already filed with their private insurance, but has not yet been paid, they should be permitted to withdraw their claim against their private insurance company. However, they should be advised that their insurance company will probably already have recorded the claim and they will be charged with the claim on their insurance claims history, even if they try to withdraw the claim. They should consult with their private insurer on this point before deciding what action to take.

9. The Navy, Marine Corps, and Coast Guard have adopted or are about to adopt the same policy. The Air Force is still considering the issue.

Joseph Goetzke
Deputy Chief, Personnel Claims and
Recovery Division

NEW ARMY CLAIMS POLICY ON PRIVATE INSURANCE

1. If you have a private insurance policy that may cover all or part of your loss, you **DO NOT HAVE TO FILE** with your private insurance company before you can be paid by the Army, **IF** your claim is for a loss or damage to your personal property while it was being transported or stored at government expense. This is a change to our past policy. The change is limited to this type of claim, because we can usually recover the amount paid to the claimant from the carrier or warehouse that is responsible for the loss or damage.

2. On all other types of claims for loss or damage incident to service (e.g. theft, vandalism, loss in quarters), you **MUST FILE** with your private insurance before you can be paid by the Army. If you do not file with your private insurance for these types of losses, you will not be paid by the Army for any item for which your private insurance might have paid .

3. You may not be paid by both the Army and your private insurance company for the same item. This would be unjust enrichment and possibly fraud.

a. When you file a claim with the Army, you assign (i.e. transfer) your right to seek payment from anyone for any items that are on your Army claim. You also must tell the Army, under penalty of perjury, whether you have filed a claim with a private insurance company. If you have filed a claim with your private insurance company, you will have to tell us how much the insurance company paid and for which items they paid.

c. If you are paid for an item by the Army and then file with the insurance company, the insurance company may pay you, but the Army will learn about this second payment. Insurance companies, after paying claims for goods lost during government shipments or storage, report to the Army what they have paid so that the Army can recovery that amount from the responsible carrier or warehouse on their behalf.

4. If you elect not to file against your private insurance, then you generally will have to accept the settlement of your claim with the Army as your full compensation. Therefore, if you are in any doubt as to the best way to proceed, you should file and settle a claim with your insurance company first, for the items that are covered by your policy, and then file your claim with the Army for the remaining items.

5. Why would you file with your private insurance, if you do not have to?

a. If you have a catastrophic loss, it is possible that you will not be fully compensated by the Army. There are limits on both the total amount that the Army can pay (\$40,000 in most cases) and limits on how much we will pay for most types of property. For example, the Army will usually not pay more than \$3,000 for any item of furniture or

more than \$4,000 for any computer, its software, and accessory equipment. However, you should check your insurance policy for similar limits imposed by your insurance company.

b. Your private insurance may pay you more than the Army will pay, especially if your policy includes a provision or endorsement that requires the insurance company to pay full replacement value (i.e. new-for-old) rather than the fair market (i.e. depreciated) replacement value.

c. In addition, your private insurance may pay for items for which the Army will not pay you. For example, we will not pay for items that are purchased or used for a private business. We will try and recover for those items from the carrier, and, if successful, we will send that amount to you. But this may take several months. If these items are covered by your insurance policy, you will probably receive payment faster from your insurance company.

d. Your insurance company may not require the same number of estimates or the same amount of substantiation that the Army requires you to submit with your claim.

6. Why not file with private insurance first?

a. Most insurance policies that cover goods in transportation or storage, pay only for lost or destroyed items. They usually do not pay for repair of damaged items. Therefore, if you have both lost and damaged items, you would have to file two claims, one with your insurance and one with the Army, to be fully compensated. It may be easier and faster just to file a single claim with the Army, if you are willing to accept the depreciated replacement cost for lost or destroyed items.

b. While insurance companies may not raise your rates merely because you file a single claim, they do consider how often you have filed claims in the past few years when deciding whether to renew a policy or to issue you a new policy. Each insurance company may use different criteria, but it has been reported to the Army that some will refuse to insure someone who has filed three claims in the past two years. Most property insurers submit their claims information to a central data base, which is shared with other companies. So each insurance company will know about claims submitted to other companies. Army claims information is not submitted to this central data base and a claim submitted to the Army should not be considered by private insurance companies.

c. If your loss is relatively small or is only for a few damaged items, you usually will be adequately paid by the Army. Insurance coverage should be used to pay for relatively large losses that are not likely to be paid in full by the Army.

7. Frequently Asked Questions.

Q. If I file a claim with my insurance company first, and they do not pay me for an item, can I then file a claim with the Army for that item?

A. Yes. Although we may also decide to deny payment for that item, you can file with the Army and ask the Army to evaluate payment for the item under our regulations.

Q. If I file with my insurance company first, and they pay me for an item but do not pay the full amount because of my deductible, can I file a claim for that deductible amount?

A. Yes. You can file a claim with the Army for that item, but the Army does not automatically pay a deductible. The Army claims adjudicator will determine what the Army would have paid for that item. If the amount we would have paid is more than the amount you actually received from your insurance company, then we will pay the difference between what you received and what we would have paid. But if we would have paid less than what you actually received, we will not make any additional payment. In this regard, we consider any amount that an insurance company holds back until you submit proof of actual purchase to be part of the amount that you actually received from the insurance company.

Q. If I file a claim with the Army, but the Army denies payment for an item, or if I am not happy with what the Army pays me, may I then file a claim with my private insurance company?

A. Usually not, although some exceptions may be made on a case by case basis. In those exceptional cases, the soldier would have to return any money paid by the Army on items that might have been paid by insurance, before the Army will release the claim back to the soldier. The purpose of giving soldiers the option of not filing with their insurance is to simplify the recovery process and limit the number of claims soldiers have to file against their insurance. Permitting soldiers to go back to their insurance companies after they are paid by the Army, would defeat the purpose of this new policy and would greatly complicate and delay resolution of a claim. Therefore, soldiers should carefully evaluate the nature and extent of their loss before they elect not to file a claim against their private insurance.

Q. Are claims that I file with the Army under the Personnel Claims Act considered by insurance companies as part of my claims history?

A. Insurance companies should not consider Army claims on the same basis as a claim against an insurance company, as the Army program is a gratuitous payment program and not an insurance program. We do not share our claims data with the insurance industry. If you file a claim with your private insurance company for loss or damage to your goods while in a government funded shipment, your insurance company will usually assume that you will be filing a claim with the Army. They will contact us and request that we recover from the carrier on their behalf. But if they want specific information about a person's claims history or a specific claim, they must provide us a

written release from that person giving us permission to release that information. If an insurance company requests claims information under the Freedom of Information Act, we withhold the names and social security numbers of the claimants.

MISSING ITEM(S) STATEMENT

If items, which were packed at origin, did not arrive with your shipment, you must provide this office with a statement detailing the circumstances surrounding the loss. This is a personal statement written by the claimant or the claimant's representative. Information such as when the item was last seen, when it was last used, and which box number it was packed in would be helpful. This statement must be signed and dated by the claimant or the claimant's appointed representative.

SHIPMENT OF ANTIQUES

1. In order for an item to be replaced as an antique it must be at least 100 years old and the owner must have a **certificate of appraisal** so indicating.
2. Claimant will be reimbursed for cost of appraisal if necessary to substantiate a claim for loss of damage. The receipt for which will be submitted to the Claim Office.
3. Upon presentment of certificate, the maximum government will allow for an item will be the same for any other item of like type.

REQUIRED DOCUMENTS CHECKLIST

The following is a list of documents that must be included in your claim submission:

- _____ a. ***Orders, with all amendments.*** (Orders authorizing the movement of your goods from one place to another.)
- _____ b. ***Government Bill of Lading or Service Order for Personnel Property.*** (If you don't have this document, it can be obtained from the inbound section of the transportation office where you arranged for delivery of your goods.)
- _____ c. ***Inventory of Shipped Items and DD Form 619-1.*** (If you don't have these documents, they can be obtained from the company who delivered your shipment. Their name and phone number is on your DD Form 1840/1840R.)
- _____ d. ***DD Form 1840/1840R.*** (If you don't have this document, a copy can be obtained from the claims office where you obtained this document.)
- _____ e. ***Estimates of Repair.*** (See pages 3 and 4 of the Personnel Claims Handout to see if these are required for your claim.)
- _____ f. ***Power of Attorney or Letter of Authorization.*** (One of these is required if you are not the person authorized to ship the items being claimed.)
- _____ g. ***Missing Item Statement.*** (See page 4 of the Personnel Claims Handout to see if this is required for your claim.)
- _____ h. ***DD Form 1842, Claim for Loss of or Damage to Personnel Property Incident to Service.*** (If you don't have this document, one can be obtained from the claims office where you obtained this packet.)
- _____ i. ***DD Form 1844, List of Property and Claims Analysis Chart.*** (If you don't have this document, a copy can be obtained from the claims office where you obtained this packet.)
- _____ j. ***Copy of Private Insurance coverage and settlement of your household goods. (If claim was filed with your private insurer.)***

APPLIANCE ELECTRONIC REPAIR FORM

The Claims Office must determine whether internal damage to an electrical appliance or electronic item was caused by the item being dropped or mishandled in shipment, or whether the damage was due to age, fair wear and tear, a manufacturer's defect or any other factor. Please have a qualified repairer complete this form to the best of his or her ability.

Claimant's Name: _____

1. Repair Firm's Name and Address:

2. Repair firm's telephone number: _____

3. Name of person completing this form: _____

4. Item examined: _____
Make\Model\Year of Manufacture: _____

5. There (was \ was not) external damage to this item.
Description and location of new external damage is: _____

6. I (was \ was not) able to determine the cause of any new external damage. To the best of my knowledge and belief, this damage was caused by: _____

7. There (was \ was not) internal damage to this item.
Detailed description of internal damage is: _____

8. I (was \ was not) able to determine the cause of the internal damage. To the best of my knowledge and belief, this damage was caused by: _____

9. Was the internal damage caused by shipment?

a. Definitely b. Probably c. No d. Can't tell

10. The specific reasons for my conclusions regarding this internal damage are: _____

11. I estimate the cost of repairing the internal damage to be: (See Attached Receipt \ Invoice)

12. Please Print:
Name: _____

13. Signature: _____

14. Date: _____

REPAIR LIST

UPDATED OCTOBER 2004

The following list is provided for your convenience. Neither the United States Government, the United States Army, nor this claims office warrant work performed by any of the below-listed establishments. Be sure to obtain all estimates or bills on letterhead paper or on a company form. All estimates must be signed and dated, and must indicate the damage, the cause, and what has to be done to repair the damage. If you do not plan to use a firm from this list, please contact the claims office before obtaining an estimate.

FURNITURE REPAIR SHOPS

FURNITURE MEDIC

Furniture Repair and
Restoration
879 W. Park Ave., #226
Ocean, NJ 07712
(732) 872-2626
Ocean Loc.
(800) 408-7379
Statewide.

MATT ALFONSO

All types Furniture
Repair Servicing
All of NJ
P.O. Box 204
Garfield, NJ 07026
(973) 478-8895

MOVERS SPECIALTY SERVICE

Furn.Repair Refinishing
Southern NJ Area

J&S WOODCRAFT DESIGNS

Repairs, Replacement,
Custom Cabinet Work
192 Pinebrook Rd.
Tinton Falls, NJ 07724
(732) 544-8288

BEDROOM WORLD

Complete Bedding
Sales and Service
Waterbeds, Futons
848 Rt. 70
Brick, NJ 08723
(732) 206-9777

MARITHON CLEANERS

Carpeting, Upholstery,
Drapery - Fire - Flood
Odor Problems
354 Dallas Dr.
Toms River, NJ
(908) 349-1562

SCLAFANI GALLERY

Furn./Painting Repair
51 Oregon Ave.
N. Middletown, NJ 07734
(908) 495-2770

FIRST NATIONAL ANTIQUES

Furn. Repair/Refin.
Full-Sac Antique Dealer
708 W. Bay Ave.
Barnegat, NJ
(609) 698-1413

(NOTE: Charges about
\$200.00 to visit Ft
Monmouth area w/add.
\$65.00 per hr fee).

Recycling the Past

381 North Main Street
Barnegat, NJ 08005-2439
Phone: 609-660-9790
Business Types: Antique
Repair & Restoration.

Antique Station

89 Broad Street
Keyport, NJ 07735
Phone: (732) 739-3377
Business Types: Antique Repair &
Restoration, Antique Stores

JACKIE UPHOLSTERY

Reupholster
Repair of Fabric-Covered
Furniture
111 Locust Ave.
W. Long Branch, NJ
(732) 222-4146

ABLE CUSTUM CLEANING

Cleaning - Furniture
And Carpeting
42 McClellan Dr.
Middletown, NJ 07748
(732) 671-2420

E-Z STRIP

409 N. Main St.
Barnegat, NJ
(609) 698-1108

MATAWAN INTERIORS

Refin Slip Covers
Draperies, V. Blinds
42 W. Front St.
Keyport, NJ
(732) 566-6878

SERVICEMASTER CLEANERS

Furniture Restorations
Specializes in Fire &
Water Damage. Mold
Mildew, Odor Cleaning.
Services Monmouth and
Ocean Counties
Manasquan, NJ
(732) 458-7680

CUSTOM UPHOLSTERY

351 Shrewsbury Ave.
Red Bank, NJ 07701
(732) 741-7623

EDWINA'S UPHOLSTERY

29 Monmouth St. Rear
Red Bank, NJ 07701
(732) 741-6544.
(NO WOOD)

CENTRAL VACUUM CLEANER

Vacuum Cleaner Sales
/Service Will Ship Part
Freehold, NJ 07728
(732) 462-8505

HS STEREO

Repairs and Replacement
2120 State Hwy 35
Oakhurst, NJ 07755
(732) 493-3400

GUYS TV

TV/VCR/Etc. Repairs
37 3rd Ave.
Long Branch, NJ 07701
(732) 222-0899

MARITHON CLEANERS

Carpeting, Upholstery
Drapery - Fire, Flood
Odor Problems
354 Dallas Dr.
Toms River, NJ
(732) 349-1562

APPLIANCES**MONMOUTH STEREO**

Repairs and Replacement
450 State Hwy 35
Shrewsbury, NJ 07701
(732) 842-6565

PANASIGHT & SOUND, INC.

Service Panasonic,
Techniques & Quasar
6 W. Front St.
Red Bank, NJ 07701
(732) 842-8880

SEMI-CONDUCTOR**PRODUCTS INC.**

All Small Appliances
164 Newman Springs
Red Bank, NJ 07701
(732) 842-8880

ANTIQUES OBJECTS OF ART**SCLAFANI GALLERY**

Furn. Painting/Repairs
51 Oregon Ave.
N. Middletown, NJ 07734
(732) 495-2770
FT. MONMOUTH AREA
Near PX (732) 935-0155

CARPET CLEANERS**ABLE CUSTUM CLEANING**

Cleaning - Furniture
And Carpet
42 McClellan Dr.
Middletown, NJ 07748
(732) 671-2420

NECCHI SEWING CIRCLE

Sew. Mach/Vac Repr.
All Branch.
3430 Sunset Ave.
Ocean Twp. NJ 07712
(732) 922-9380 main
(732) 842-2299

SO. JERSEY TV SVC

TV, Stereo, VCR
Camcorder Repair
1719 Rt. 35 No.
Ocean, NJ 07712
(732) 531-3565
4221 Hwy 9 No.
Howell, NJ 07731
(732) 363-5550

STEVENSON'S FINE**RESTORATIONS**

Gilding of Old Frames
Porcelain, Oil Painting
Restorations.
603 Higgins Ave.
Brielle, NJ
(732) 223-2818

KLEENIZE-BENJE

Carpet Cleaning and
Deodorizing
613 Prospect Ave.
Asbury Park Area
(800) 339-1311
FAX: (732) 774-1315

**PATTERSON'S CLOCKMAKERS
AND WATCHMAKERS**

Navigation Instruments
20 Rector Place
Red Bank, NJ 07701
(732) 741-5588

CUSTOM FRAME SHOP

Sales/Repair of
Frames, Glass
28 Prospect Plaza
(A&P Shop. Ctr.)
Little Silver, NJ
(732) 219-9622

DORN'S PHOTO SHOP

Repairs Photographic
Equipment,
Some Projectors
15 Wallace St.
Red Bank, NJ 07701
(732) 747-2273

BEDROCK STONE CO.

Marble and Stone Repair
2078 Rt. 549
(Lanes Mills Road)
Lakewood, NJ 08701
(732) 363-0681

CLOCKS**PETTIS CLOCK SHOP**

Sells / buys / Repairs
Modern & Antique Clocks
Full Restorations.
1209 Lakewood Rd.
Toms River Area

COUNTRY PIANO SHOP

Complete Clock Repair
Flanders Area
(201) 584-3191
FAX: 584-3199

FRAMES AND GLASS**CRACKMASTER**

Windshield Repair
Specialists
(732) 363-2570 (Tom)
Call for Appt.

WINDOW MAN, INC.

Windows, Doors, Siding,
Decks, Patio Doors
1723 Hwy 9 North
Howell, NJ 07731
(800) 818-0011

MISCELLANEOUS**HILO STEINER**

Repair and Replacement
Custom
Lampshades, Porcelain
and Lamps
676 Broad St.
Shrewsbury, NJ 07702
(732) 741-5862

THOMAS BROS.**AUTO BODY REPAIR**

Body/Fender Repair and
Replacing
5120 Asbury Ave.
Neptune, NJ
(732) 922-1589

AVON CLOCK SHOP

Clock & Music Box
Repairs
412 Main St.
Avon by the Sea, NJ
(732) 988-1099

COUNTRY PIANO SHOP

Complete Clock Repair
Flanders Area
(201) 584-3191
FAX: 584-3199

CLOCKS ETC.

Sales / Repairs
The Courtyard Shops
45 County Hwy 537 W.
Colts Neck, NJ 07764
(732) 462-0220

D&D GLASS

All Glass and Mirror
Repairs
Auto Glass Too
20 Broad St.
Eatontown, NJ 07724
(732) 542-3260

SURRAY LUGGAGE

Sales and Repairs
Monmouth Mall
(732) 542-3600

Helpful encompassing websites:

<http://www.assoc-restorers.com/r-members/categories.html>
http://antiquerestorers.com/NEW/APPRAISALS_antique_art.htm
<http://antiquerestorers.com/NEW/FURNITURE/mi.htm#NEW%20JERSEY>

Name	Contact	Address	Services
ANTIQUES			
Affordable Finishes	609-971-8271 toll free: 800-588-2845 fax: 609-693-2652 info@affordablefinishes.com http://www.affordablefinishes.com/	1011 Painter Point Lanoka Harbor, NJ 08734	Porcelain chip repair & recoloring Fiberglass repair & recoloring Appliances Tiles Coloring & detailing Buy/sell/recondition claw foot tubs & pedestal sinks
A Touch of the Past Antiques	(732)974-9200	410 State Rt 71 Spring Lake, NJ 07762-1831	
Creative Woodcraft	(973)366-6080	264 E Blackwell St Dover, NJ 07801-4104	
First National Antiques	(609)698-1413	708 W Bay Ave Barnegat, NJ 08005-2112	
Grimsby Antiques	(973)338-8859	55 Gladiola Dr Howell, NJ 07731-2881	
Grimsby Antiques	(973)338-8859	5033 Industrial Rd Farmingdale, NJ 07727-3652	
Loeffler Jr. Franklin P	(732)741-9220	107 White St Shrewsbury, NJ 07702-4440	
Renaissance Studio	(732)303-1140	90 Jackson Mills Rd Freehold, NJ 07728-8053	
Rob's Refinishing	(732)288-9663	613 Huckleberry Ln Toms River, NJ 08753-4532	
Ruby's Restorations	(732)739-0904	126 Maple Pl Keyport, NJ 07735-1345	
S&S Buck Restoration	(732)229-0522	553 Broadway	

(also Stan Buck Restoration, Inc)	(732)224-8354		Long Branch, NJ	
The Woodworking Cottage	(732)922-3542		3000 W Bangs Ave Neptune, NJ 07753	
Wally's Follies Antiques	(732)899-1840		718 Arnold Ave Point Pleasant Beach, NJ 08742-2532	
List continues at http://antiquesforless.com/NEW/FLU RNITURE.mi.htm#NEW%20JERSEY				
COMPUTERS				
New Jersey Computer Solutions	(732)778-2270 info@njcomputersolutions.com http://www.njcomputersolutions.com		PO Box 23 Holmdel, NJ 07730	On-site consultations, installations, repairs
Doctor Computer	(973)403-8744 1-877-HELP-MY-PC			
DanTek Services	(732)870-8787 http://www.dantekservices.com		193 Westwood Ave Long Branch, NJ	
@Home PC Support	(732)409-1028 pcsupport@home.aoptonline.net		7 Mariners CV Freehold, NJ	On site
Computer Mechanics	(732)542-6441		1 Main St #319 Eatontown, NJ	
Computer Link Systems Inc	(732)460-9444		115 Main St Eatontown, NJ	
Expert Network Group	(732)460-1818		1072 Broad St Shrewsbury, NJ	
Product Maintenance Repair Inc	(732)780-1316		371 Buckalew Rd Freehold, NJ	
Eclipse Computing Solutions	(732)477-7284		125 Chambersbridge Rd Brick, NJ	
Computers & Answers Too	(732)920-7755		229 Chambersbridge Rd Brick, NJ	Free repair estimates

ANTIQUES/UPHOLSTERY				
Olympic Upholstery	(732)542-0805		10 Main St Eatontown, NJ	
Loeffler Jr Franklin P	(732)741-9220		107 White St Shrewsbury, NJ	
Resh Christian Antiques	(732)741-9122		27 Morris Pl Oceanport, NJ	
Buck's Furniture Repair & Refi	(732)542-1965		553 Broadway Long Branch, NJ	
S&S (Stan Buck) Restoration	(732)229-0522		553 Broadway Long Branch, NJ	Also antique repairs
Carpet Masters Rug & Upholstery	(732)870-3080		268 West Ave Long Branch, NJ	
Jon's Upholstery & Supplies	(732)542-7511		1719 State Rt 35 Oakhurst, NJ	
Charlie's Furniture Refinish	(732)513-5211		108 River Ct Belmar, NJ	
Elite Custom Upholstery	(732)681-7707		1716 Main St Belmar, NJ	
Antique Station	(732)739-3377		89 Broad St Keyport, NJ	
K B Furniture Repair	(732)223-6722		2580 Crestview Rd Manasquan, NJ	
Lewisand Woodworking Studio	(732)792-9450		94 Tracy Station Rd Englishtown, NJ	
Hollywood Upholstery Repairs	(732)899-6969		1134 Canal Dr Point Pleasant, NJ	
Once Removed	(732)747-2656		1 Church St Rumson, NJ	
CLOCKS & WATCHES RESTORATION				
Peterson's Clock Shop	(732)741-5588		20 Rector Pl Red Bank, NJ	
Don Pon's Jewelers	(732)842-6257		799 River Rd Fair Haven, NJ	

Hour Tic Toc Shop	(732)671-3061	Middletown, NJ	
Timepieces Inc (also Clock Doctor)	(732)888-7532	1717 Union Ave Hazlet, NJ	
Kerchner Clocks	(732)264-1916	84 Saint Peters Pl Keyport, NJ	
Pleasant Times	(732)671-3061	626 Bay Ave Union Beach, NJ	
Pleasant Times	(732)295-0005	626 Bay Ave Point Pleasant Beach, NJ	
Dave's Antique Clock Repair	(732)288-2655	1108 Ruby Dr Toms River, NJ	
Coast Watch Repair Svc	(732)222-4905	210 Broadway #5 Long Branch, NJ	
DOLL REPAIRS			
Kay Jay's Doll Shoppe	(609)399-5632 http://www.kayjaysdollshoppe.com/	737 Asbury Ave Ocean City, NJ	
Doll Dr	(732)462-3589	14 School Road West Marlboro, NJ 07746	
FINE ART & GILDING, FRAME RESTORATION			
Mayfair House	(732)219-8955	60 Monmouth St Red Bank, NJ 07701	Period picture frames and mirrors for sale
Chefkin Gallery	(732)741-6116 http://www.chefkingallery.com	9 Wharf Ave Red Bank, NJ 07701	
Picture Perfect	(732)929-3636	1307 Rt 37 E Toms River, NJ 08753	
Weston Fine Art Restoration Inc	(732)223-2818	603 Higgins Ave Brielle, NJ 08730	
Art of Custom Framing	(732)672-0070	2101 State Rt 35 #609 Holmdel, NJ	

GLASS RESTORATION				
A-A-A Quality Glass Specs	(732)741-1144		2 Ruddy Ct Little Silver, NJ	
Forbes Glass Co	(732)935-9100		46 State Rt 36 Eatontown, NJ	
Glassdoctor	(732)203-9330		1228 State Rt 36 Hazlet, NJ	
H Kaabe Glass Co	(732)222-3193		549 Broadway Long Branch, NJ	
Glass Doctorx	(732)303-7272		Freehold, NJ	
Atlantic Glass co	(732)747-2020		21 Maple Ave Red Bank, NJ	
Glassdoctor	(732)842-9552		16 Front St Red Bank, NJ	
Cutting Edge Glass & Mirror	(732)530-6582		44 Rector Pl Red Bank, NJ	
Glass Doctor	(732)774-2477		Asbury Park, NJ	
Rainbow Art Glass	(732)681-6003		1761 State Rt 34 Farmingdale, NJ	
Stained Glass Shop	(732)223-4401		208 Union Ave Brielle, NJ	
JEWELRY RESTORATION				
Jewelry Broker	(732)542-6200		115 Monmouth Rd West Long Branch, NJ	
Neves Jewelers Inc	(732)741-7757		557 Broad St Shrewsbury, NJ	
Reussille's	(732)741-5800 http://www.reussilles.com/		36 Broad St Red Bank, NJ	
Goldtinker	(732)530-9696 http://www.goldtinker.net/Static-home.html		15 W River Rd Rumson, NJ	
Stephen Jewelers Repairs	(732)796-0400		1361 State Rt 35 Middletown, NJ	
Jewelry Repairs-US-Belmar Inc	(732)681-3834		917 Main St Belmar, NJ	

Jewelry Repairs & Designs	(732)583-7700	1061 State Rt 34 #C Matawan, NJ	
Appraisal Service	(732)266-7051 http://www.jewelryappraising.com	28 W Main St Freehold, NJ	
Jewelry & Watch Doctor	(732)462-0200	3710 US Highway 9 Freehold, NJ	
Jewelry Repairs By US	(732)780-1500	339 US Highway 9 Englishtown, NJ	
Jewelry Repairs By US	(732)370-4840	502 New Friendship Rd Howell, NJ	
LAMP RESTORATION			
Bowens Restoration	(609)371-5700	40 Tamara Dr Roosevelt, NJ	
Lighting Center	(732)741-6400	800 Shrewsbury Ave Tinton Falls, NJ	
Lavish Lighting Inc	(732)933-1057	676 Broad St Shrewsbury, NJ	
Capitol Lighting	(732)542-9311	353 Highway 35 N Eatontown, NJ	
Lamplighter of Red Bank	(732)842-5543	147 Broad St Red Bank, NJ	
LEATHER			
Wilsons Leather	(732)544-0220	180 State Rt 35 S #324 Eatontown, NJ	
A Products Inc	(732)780-6608	20 Coleridge Dr Marlboro, NJ	
Free Bridge Industries	(732)625-0930	17 Bannard St #10 Freehold, NJ	
Mirti Italian Leather	(732)863-0022	3710 Rt 9 S #1216 Freehold, NJ	
Buckle Up	(732)736-7070	1201 Hooper Ave Toms River, NJ	

MARBLE, SEMIPRECIOUS STONE				
A Step In Stone	(732)450-0080		10 W Front St Red Bank, NJ	
Marble Unlimited	(732)938-7116		5111 State Rt 33 Farmindale, NJ 07727	
Designer Marble	(732)714-8888		1007 Patterson Rd Point Pleasant, NJ	
Bedrock Stone Co	(732)363-0681 http://www.bedrockstone.net/		2078 Lanes Mill Rd Lakewood, NJ	
Precision Marble Inc	(732)741-0010		96 Birch Ave Little Silver, NJ	
U S Marble	(732)219-0162		471 Shrewsbury Ave Shrewsbury, NJ	
METAL RESTORATION				
Bullet Lock & Safe Co	(732)870-0110 http://www.bulletlock.com/		181 Broadway Long Branch, NJ	
American Home Improvement	(732)222-8240		91 Ridge Ave Neptune City, NJ	
Builders General Supply Co	(732)863-9600		222 Throckmorton st Freehold, NJ	
Monarch Glass & Metal Designs	(732)792-1048		247 Highway 33 Manalapan, NJ	
Mocean Hollow Metal & Hardware	(732)370-2001		999 Airport Rd #2 Lakewood, NJ	
B&B Machine Shop Inc	(732)905-9558		2345 Rt 9 #7 Toms River, NJ 08755	
PHOTO RESTORATION				

PIANO RESTORATION				
Ruscil's Pianos	(732)741-4224		17 Mechanic St Red Bank, NJ	
George Johnson Music Studio	(732)671-5500		2901 Ashford Ct Middletown, NJ	
Lasko Piano Tuning & Repair	(732)291-8886		Simon Lake Dr Atlantic Highlands, NJ	
Atlantic Piano Svc	(732)946-3336		State Rt 79 Marlboro, NJ	
Freehold Music Ctr	(732)462-4730		3681 Highway 9 #4 Freehold, NJ	
Piano Doctor	(609)597-5333		1174 Old Freehold Rd Toms River, NJ	
CERAMIC/PORCELAIN RESTORATION				
AW Eurostile	(732)530-9186 http://www.avenrostile.com/		41 Newman Springs Rd Shrewsbury, NJ 07702	Also works with natural stone, glass, metal
A Time to Kiln Too	(732)450-9525		50 Broad St Red Bank, NJ	
Time To Kiln	(732)974-0202		1933 State Highway No 35 S Spring Lake, NJ	
Potter's Wheel	(732)528-0588		427 Euclid Ave Brielle, NJ	
Caesar Ceramics USA	(732)389-5757		527 Industrial Way W Eatontown, NJ	
Gilardini Ceramica Italiana	(732)345-8280		2 Broad St Red Bank, NJ	
International Ceramics Inc	(732)747-9797		105 Battin Rd Fair Haven, NJ 07704	
RUG RESTORERS				

Rainbow Restorations	(732)212-9494	24 Riordan Pl Shrewsbury, NJ	
C&B Restorations Inc	(732)787-6087	506 Union Hill Rd Englishtown, NJ	
Quality Care Cleaning Svc	(732)370-7835 http://www.qualitycarecleaning.com/	25 High Ridge Rd Howell, NJ	
SHIP MODEL RESTORATION & CONSTRUCTION			
Wes Craft Model Shipcrafters	(732)542-7905	26 Hunters Run Oceanport, NJ	
Hobbymasters Inc	(732)842-6020 http://www.hobbymasters.com/	62 White St Red Bank, NJ	
SILVER RESTORATION			
J & J Materials Inc	(732)988-3300 http://www.jandjmaterials.com/	49 Laurel Ave Neptune City, NJ	
SEWING MACHINES - ANTIQUE			
Viking Sewing Gallery	(732)578-1001	1026 Broad St Shrewsbury, NJ	
Necchi Sewing Machines Co	(732)922-9380	3430 Sunset Ave Ocean, NJ	
Allsew Vac Shoppes	(732)671-1185	745 State Rt 35 Middletown, NJ	
Singer Sewing Ctr of Avon	(732)502-9001	504 Main St Avon By The Sea, NJ	
A-1 Factory Sewing Ctr	(732)364-8888	4064 US Highway 9 Howell, NJ	

STOVE RESTORATION				
Wood Stove & Fireplace Ctr	(732)531-1900		1643 State Rt 35 Oakhurst, NJ	
Corbo Restaurant Supply	(732)774-1341		150 Main St Asbury Park, NJ	
Fireplaces Unlimited	(732)244-1800		1854 Rt 9 Toms River, NJ	
TRUNK RESTORATION				
Jay's Shoe & Luggage Shop	(973)624-0699		894 Broad St Newark, NJ	
UPHOLSTERY (see ANTIQUES/ UPHOLSTERY)				
RESTORATION INSTRUCTION				
RESTORATION SUPPLIERS & TOOLS				

U.S. GOVERNMENT BILL OF LADING — PRIVATELY OWNED PERSONAL PROPERTY

MEMORANDUM COPY NO. 01-023451

TRANSPORTATION COMPANY / COMPANY TENDERED TO Alpine Forwarders (American Movers, Inc.)			2 SCAC APFW			3 SERVICE CODE Code 4			14 SHIPMENT NO. / 5 DATE B/L ISSUED 1 OF 2 10 Jun 96		
6 REQUESTED PICKUP DATE 17 Jun 96			7 REQUESTED PICKUP DATE 2 Aug 96			8 REQUESTED DELIVERY DATE 2 Aug 96			9 IMPORTANT This copy to be furnished to consignee as property owner at time of receipt of the shipment.		
10 PROPERTY OWNER'S NAME, SOCIAL SECURITY NO., RANK AND PAY GRADE Smith, Ernestine Maj/04 000-00-0000						11 AUTHORITY FOR SHIPMENT (Order No., Per No., No.) PCS: Med Cntr El Paso, TX 79920					
12 DATE OF ORDER 3 May 96						13 DEPARTMENT/AGENCY USA					
14 FULL NAME OF SHIPPER MLNQ/NO0604 JPPSO-HAWAII (Code 600) MSC						15 FROM (Complete address of origin of shipment (See block 12)) Box 300 Pearl Harbor, Hawaii 96860					
16 TO (Complete address of destination of shipment (See block 12)) Smith, Ernestine Maj//Spouse Med Co. B. William Beaumont Army Med Ctr El Paso (El. PASO) TX 79920						17 BILL CHARGES TO (Complete address of destination of shipment) Defense Finance & Accounting Service - IN Transportation Operations Indianapolis, Indiana 46249					
18 RESPONSIBLE DESTINATION INSTALLATION/OFFICE W4500 Co. USA AIR DEFENSE ARTILLERY ATTN: ATZC-DIT-N-PP FT. BLISS, TX 79916 PH# (915) 558-5400						19 FOR CARRIER USE ONLY - WAYBILL/FREIGHT BILL NO. MSC: 4P07 TAC AH76 AH76					

20 REMARKS
SIT NOT TO EXCEED 90 DAYS IS AUTHORIZED. BEFORE DELIVERY TO RESIDENCE OR PLACING IN STG. CARRIER WILL NOTIFY PPSO IN BLOCK 20. SHIPMENTS WEIGHING 2001 POUNDS OR MORE WILL BE REWEIGHED PRIOR TO DELIVERY. INTEREST SHALL ACCRUE FROM THE VOUCHER PAYMENT DATE ON OVERCHARGES MADE HERE UNDER AND SHALL BE PAID AT THE SAME RATE IN EFFECT ON THAT DATE AS PUBLISHED BY THE SECRETARY OF THE TREASURY PURSUANT TO THE DEBT COLLECTION ACT OF 1982.

26 PACKAGES		27. DESCRIPTION OF SHIPMENT* (See block 12)	28 WEIGHT	FOR USE OF DESTINATION CARRIER ONLY		
NO.	QTY			SERVICES	29. RATE	30. CHARGES
1	LOT	HOUSEHOLD GOODS	GROSS 0	LINE-HAUL TRANSPORTATION		
			TARE 0	PACKING/UNPACKING		
			NET 0	OTHER ACCESSORIAL SERVICES		
			TOTAL 0			
			31 TARIFF OR SPECIAL RATE AUTHORITIES NOL 54 \$78.50			

32A. NAME OF TRANSPORTATION COMPANY ALPINE FORWARDERS (AMERICAN MOVERS, INC.)		32B. DATE OF RECEIPT OF SHIPMENT		32C. SIGNATURE OF AGENT/DRIVER		32D. PER		32E. ISSUING OFFICE (Name and address) JPPSO HAWAII (CODE 600) BOX 300 PEARL HARBOR, HAWAII 96860	
33A. NAME OF DESTINATION OFFICE (Name and address) DEFENSE FINANCE & ACCOUNTING SERVICE - IN TRANSPORTATION OPERATIONS INDIANAPOLIS, INDIANA 46249		33B. DATE OF RECEIPT OF SHIPMENT		33C. SIGNATURE OF AGENT/DRIVER		33D. PER		33E. ISSUING OFFICE (Name and address) DEFENSE FINANCE & ACCOUNTING SERVICE - IN TRANSPORTATION OPERATIONS INDIANAPOLIS, INDIANA 46249	

MEMORANDUM COPY—CONSIGNEE (PROPERTY OWNER)
(See instructions to consignee on reverse)

THIS CONSIGNMENT DELIVERED TO	<input type="checkbox"/> STORAGE IN TRANSIT	<input type="checkbox"/> RESIDENCE	COMPLETE AND IN APPARENT GOOD ORDER EXCEPT AS MAY BE INDICATED HEREFTER	<input type="checkbox"/> SHORTAGE	<input type="checkbox"/> DAMAGE	<input type="checkbox"/> CARRIER'S LOSS REPORT ATTACHED
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EXCEPTION TO STANDARD FORM 1203 APPROVED BY 4DTS 5-82

703-106-01

STANDARD FORM 1203 (7-87)
PRESCRIBED BY GSA, FPMR (41 CFR) 101-11.3

Figure 11-13B. Completed SF 12038 (Government Bill of Lading)

CLAIM FOR LOSS OF OR DAMAGE TO PERSONAL PROPERTY INCIDENT TO SERVICE				
PART I - TO BE COMPLETED BY CLAIMANT (See reverse side for Privacy Act Statement and Instructions)				
1. NAME OF CLAIMANT (Last, First, Middle Initial) Dudley, Donna J.	2. BRANCH OF SERVICE Army	3. RANK OR GRADE LTC	4. SOCIAL SECURITY NUMBER 987-65-1321	
5. HOME ADDRESS (Street, City, State and Zip Code) 365 High Street Denver, Colorado 80043		6. CURRENT MILITARY DUTY ADDRESS (if applicable) (Street, City, State and Zip Code) HQ, 356th Air Defense Artillery Battalion Fort Bland, Colorado 80040		
7. HOME TELEPHONE NO. (include area code) (303) 361-2222	8. DUTY TELEPHONE NO. (include area code) (303) 361-3333	9. AMOUNT CLAIMED \$2,899.50		
10. CIRCUMSTANCES OF LOSS OR DAMAGE (Explain in detail. Include date, place, and all relevant facts. Use additional sheets if necessary.) Pursuant to orders, my household goods were picked up on 5 Jan 96 in Baltimore, MD and delivered on 6 May 1996 to my residence in Denver, Colorado. Loss and damage were incurred in shipment.				
11. DID YOU HAVE PRIVATE INSURANCE COVERING YOUR PROPERTY? (E.g., say "Yes" on a shipment or quarters claim if you had transit, renter's or homeowner's insurance, say "Yes" on a vehicle claim if you had vehicle insurance. Attach a copy of your policy.)				YES X
12. HAVE YOU MADE A CLAIM AGAINST YOUR PRIVATE INSURER? (If "Yes," attach a copy of your correspondence. If you have insurance covering your loss, you must submit a demand before you submit a claim against the Government.)				X
13. HAS A CARRIER OR WAREHOUSE FIRM INVOLVED PAID YOU OR REPAIRED ANY OF YOUR PROPERTY? (If "Yes," attach a copy of your correspondence with the carrier or warehouse firm.)				X
14. DID ANY OF THE CLAIMED ITEMS BELONG TO THE GOVERNMENT OR TO SOMEONE OTHER THAN YOU OR YOUR FAMILY MEMBER? (If "Yes," indicate this on your "List of Property and Claims Analysis Chart," DD Form 1844.)				X
15. WERE ANY OF THE CLAIMED ITEMS ACQUIRED OR HELD FOR SALE, OR ACQUIRED OR USED IN A PRIVATE PROFESSION OR BUSINESS? (If "Yes," indicate this on your "List of Property and Claims Analysis Chart," DD Form 1844.)				X
16. UNDER PENALTY OF LAW, I DECLARE THE FOLLOWING AS PART OF SUBMITTING MY CLAIM: If any missing items for which I am claiming are recovered, I will notify the office paying this claim. (For shipment claims.) Missing items were packed by the carrier; they were owned prior to shipment but not delivered at destination; after my property was packed, my agent checked all rooms in my dwelling to make sure nothing was left behind. I assign to the United States any right or interest I have against a carrier, insurer, or other person for the incident for which I am claiming. I authorize my insurance company to release information concerning my insurance coverage. I authorize the United States to withhold from my pay or accounts for any payments made to me by a carrier, insurer, or other person to the extent I am paid on this claim, and for any payment made on this claim in reliance on information which is determined to be incorrect or untrue. I have not made any other claim against the United States for the incident for which I am claiming. I understand that if any information I provide as part of my claim is false, I can be prosecuted.				
17. SIGNATURE OF CLAIMANT (or designated agent) s/ Donna J. Dudley By: Donald X. Dudley, Attorney in Fact				18. DATE SIGNED (MMDDYY) Aug 9, 1996
PART II - CLAIMS APPROVAL (To be completed by Claims Office)				
19. PROCEDURE (X one) a. SMALL CLAIMS b. REGULAR CLAIMS		20. AMOUNT AWARDED. The claim is cognizable and meritorious under 31 U.S.C. 3721, the claimant is a proper claimant; the property is reasonable and useful; the loss has been verified in accordance with applicable procedures as prescribed by the controlling departmental regulation; and the following award is substantiated:		\$1415
21. SIGNATURES (Signatures at a and c not required if small claims procedure is utilized.)				
a. CLAIMS EXAMINER s/ Paul D. Metcay	b. DATE SIGNED (MMDDYY) Aug 16, 1996	c. REVIEWING AUTHORITY	d. DATE SIGNED (MMDDYY)	
e. TYPED NAME AND GRADE OF APPROVING AUTHORITY R. Peter Masterton, MAJ		f. SIGNATURE OF APPROVING AUTHORITY /s/ R. Peter Masterton		g. DATE SIGNED (MMDDYY) Aug 16, 1996

DD Form 1842, DEC 88

Previous editions may be used until exhausted

(11/1/92)

Figure 11-7A. Completed DD Form 1842, front

LIST OF PROPERTY AND CLAIMS ANALYSIS CHART

[illegible]

Figure 11-3B. Completed DD Form 1844

CLAIM FOR LOSS OF OR DAMAGE TO PERSONAL PROPERTY INCIDENT TO SERVICE

PART I - TO BE COMPLETED BY CLAIMANT (See reverse side for Privacy Act Statement and Instructions.)

1. NAME OF CLAIMANT (Last, First, Middle Initial)	2. BRANCH OF SERVICE	3. RANK OR GRADE	4. SOCIAL SECURITY NUMBER
5. HOME ADDRESS (Street, City, State and Zip Code)		6. CURRENT MILITARY DUTY ADDRESS (If applicable) (Street, City, State and Zip Code)	
7. HOME TELEPHONE NO. (Include area code)	8. DUTY TELEPHONE NO. (Include area code)	9. AMOUNT CLAIMED	

10. CIRCUMSTANCES OF LOSS OR DAMAGE (Explain in detail. Include date, place, and all relevant facts. Use additional sheets if necessary.)

11. DID YOU HAVE PRIVATE INSURANCE COVERING YOUR PROPERTY? (E.g., say "Yes" on a shipment or quarters claim if you had transit, renter's or homeowner's insurance; say "Yes" on a vehicle claim if you had vehicle insurance. Attach a copy of your policy.)	YES	NO
12. HAVE YOU MADE A CLAIM AGAINST YOUR PRIVATE INSURER? (If "Yes," attach a copy of your correspondence. If you have insurance covering your loss, you must submit a demand before you submit a claim against the Government.)		
13. HAS A CARRIER OR WAREHOUSE FIRM INVOLVED PAID YOU OR REPAIRED ANY OF YOUR PROPERTY? (If "Yes," attach a copy of your correspondence with the carrier or warehouse firm.)		
14. DID ANY OF THE CLAIMED ITEMS BELONG TO THE GOVERNMENT OR TO SOMEONE OTHER THAN YOU OR YOUR FAMILY MEMBER? (If "Yes," indicate this on your "List of Property and Claims Analysis Chart," DD Form 1844.)		
15. WERE ANY OF THE CLAIMED ITEMS ACQUIRED OR HELD FOR SALE, OR ACQUIRED OR USED IN A PRIVATE PROFESSION OR BUSINESS? (If "Yes," indicate this on your "List of Property and Claims Analysis Chart," DD Form 1844.)		

16. UNDER PENALTY OF LAW, I DECLARE THE FOLLOWING AS PART OF SUBMITTING MY CLAIM:

If any missing items for which I am claiming are recovered, I will notify the office paying this claim. (For shipment claims.) Missing items were packed by the carrier; they were owned prior to shipment but not delivered at destination; after my property was packed, I/my agent checked all rooms in my dwelling to make sure nothing was left behind.

I assign to the United States any right or interest I have against a carrier, insurer, or other person for the incident for which I am claiming; I authorize my insurance company to release information concerning my insurance coverage.

I authorize the United States to withhold from my pay or accounts for any payments made to me by a carrier, insurer, or other person to the extent I am paid on this claim, and for any payment made on this claim in reliance on information which is determined to be incorrect or untrue. I have not made any other claim against the United States for the incident for which I am claiming. I understand that if any information I provide as part of my claim is false, I can be prosecuted.

17. SIGNATURE OF CLAIMANT (or designated agent)	18. DATE SIGNED (MMDDYY)
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PART II - CLAIMS APPROVAL (To be completed by Claims Office)

19. PROCEDURE (X one)	20. AMOUNT AWARDED. The claim is cognizable and meritorious under 31 U.S.C. 3721; the claimant is a proper claimant; the property is reasonable and useful; the loss has been verified in accordance with applicable procedures as prescribed by the controlling departmental regulation; and the following award is substantiated:		\$
a. SMALL CLAIMS			
b. REGULAR CLAIMS			
21. SIGNATURES (Signatures at a and c not required if small claims procedure is utilized.)			
a. CLAIMS EXAMINER	b. DATE SIGNED (MMDDYY)	c. REVIEWING AUTHORITY	d. DATE SIGNED (MMDDYY)
e. TYPED NAME AND GRADE OF APPROVING AUTHORITY	f. SIGNATURE OF APPROVING AUTHORITY		g. DATE SIGNED (MMDDYY)

